

AI-FIRST

Solution for
SALES, MARKETING &
CUSTOMER SUPPORT



EYANA

www.eyana.com

Engage, **Convert** & Automate

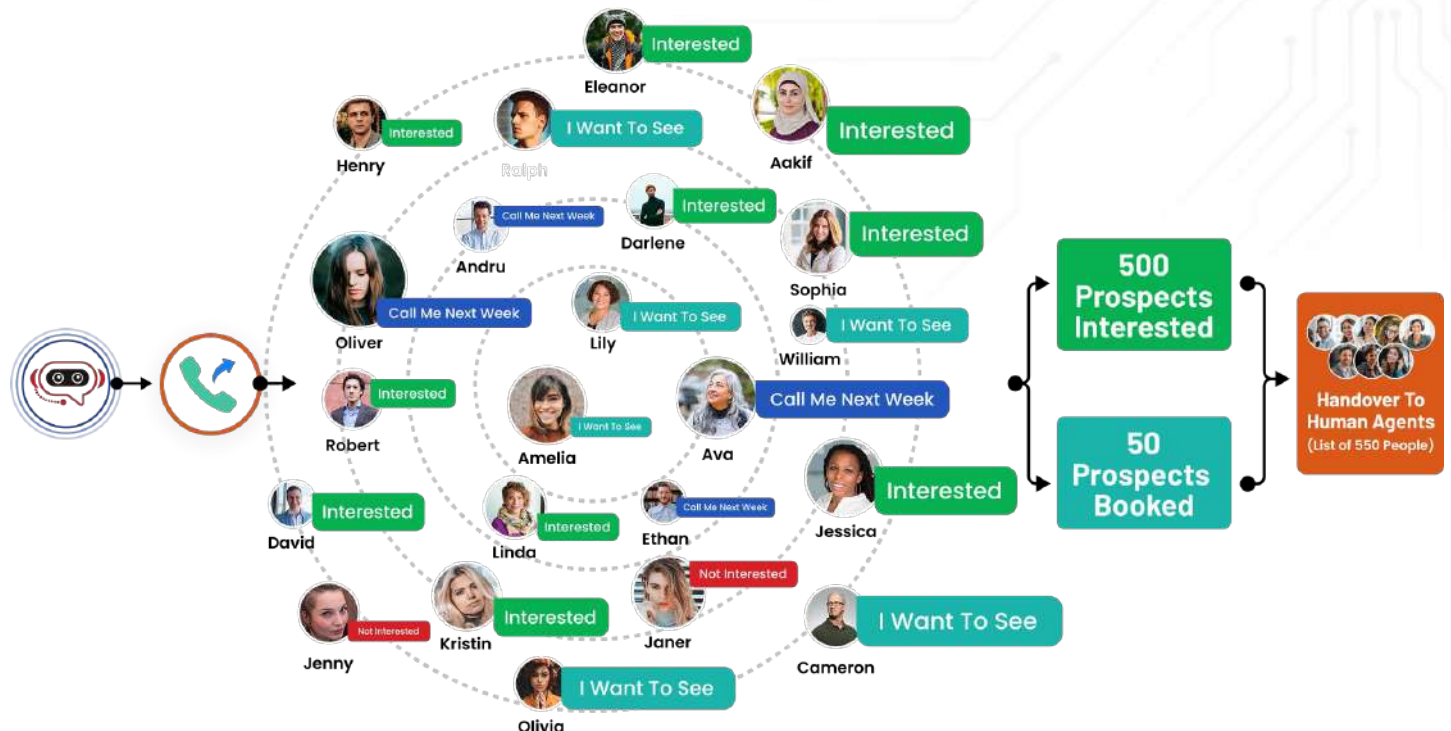
www.eyaana.com



MARKETING

AI Phone Broadcast

Eyaana's AI Phone Broadcast is a new marketing tool that uses voice AI to automatically call and engage hundreds of prospects at scale. Qualified leads are instantly segmented, and then seamlessly handed over to human agents for personalized follow-up.

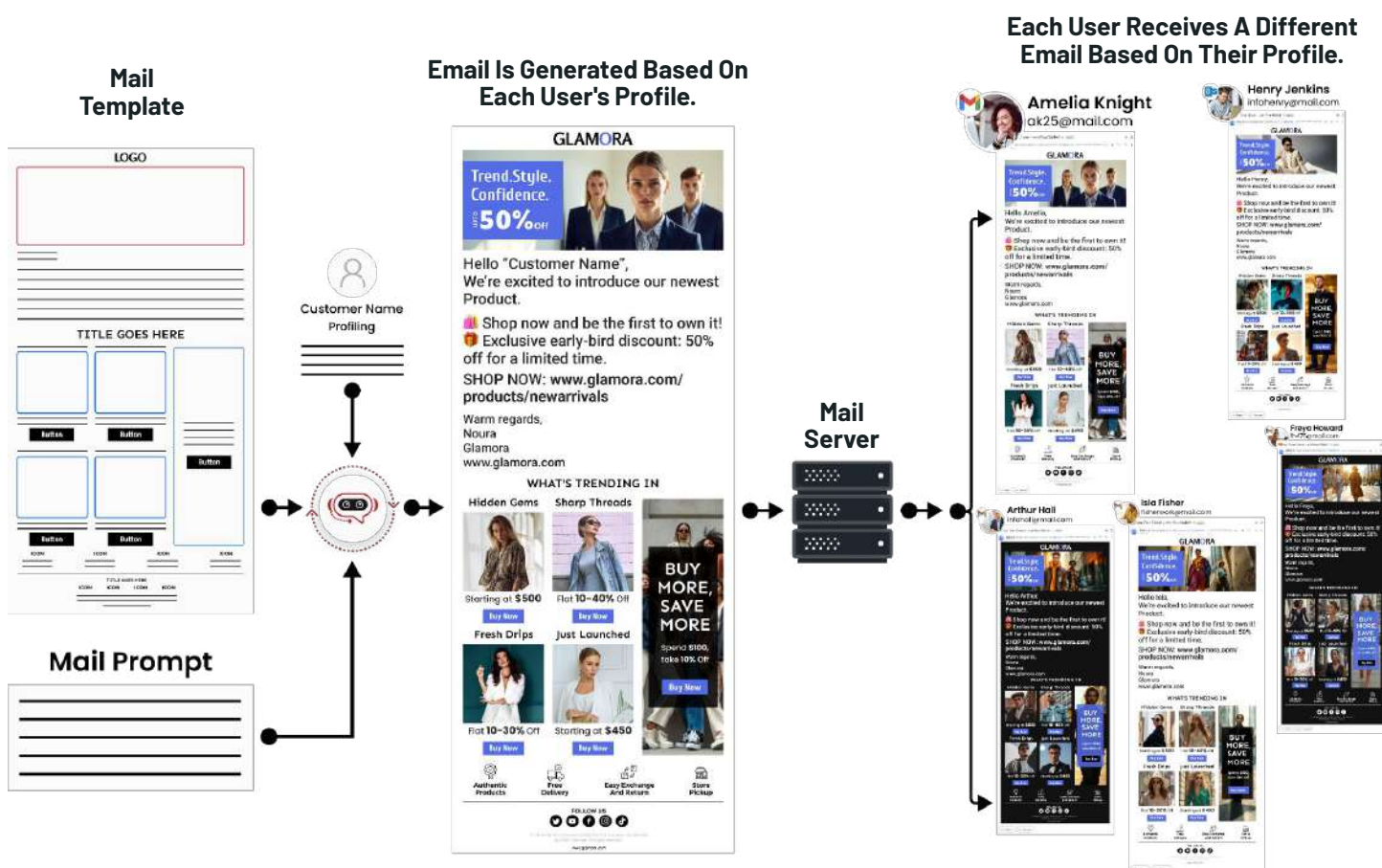


Whatsapp Marketing

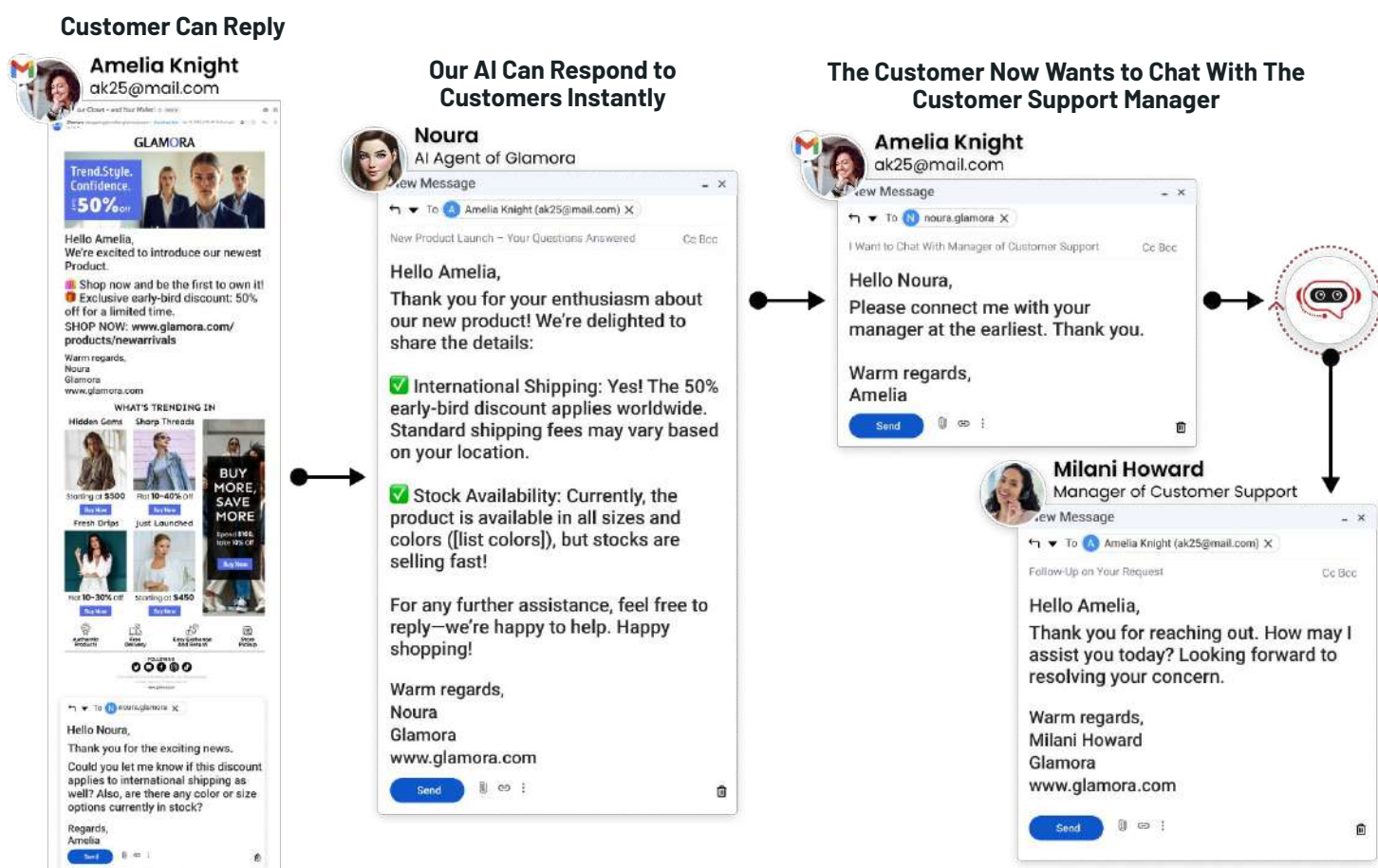
In traditional WhatsApp marketing, users receive automated messages but can't reply or interact meaningfully—and to complete any action, they're usually redirected to an external website or app. With Eyaana's WhatsApp Marketing, the experience is fully interactive: customers can reply directly within the chat, ask questions, and even complete purchases or actions right inside the same conversation.



Eyaana's email marketing lets you send personalized emails to multiple users, automatically generated based on each user's profile – all with just a simple prompt.




Unlike traditional 'no-reply' emails, recipients of Eyaana's marketing mails can reply back to the mail and even request to chat with customer support, creating a truly interactive and engaging experience.



COMMUNICATION

EYAANA Integrates **All Platforms**

Customers communicate with a business through many channels—WhatsApp, Instagram, Facebook, website chat, email, and more. Eyaana brings all these touchpoints together into one unified system, ensuring seamless, consistent responses across every platform



Instagram 25 SEPT AT 10:15

I purchased a digital download, but the file I received is corrupted.

Try downloading it again, should work hopefully.

I've already tried multiple times, and it still doesn't work.

LinkedIn MAR 25

Jenny Wilson • 05:20 PM

Hi Noura, Jenny here. Any update on the Web Developer position?

Noura (Agent) • 05:21 PM

Hi Jenny! Thanks for reaching out. Decision still pending—will update soon

WhatsApp

I'm having trouble accessing my account. 03:42 pm ✓

Have you tried resetting your password? 03:46 pm

Yes, I have, but I never received the reset email. 03:48 pm ✓

Facebook 4 APR AT 14:30

Hi, my order was supposed to arrive yesterday!

Thank you for sharing your issue. Please refer to the tracking number for updates.

Email

New Message

To: Esther Howard

Exciting New Year Offer on Stylish Garments! 🎉

Cc: Bcc

Hello Esther,

Happy New Year! 🎉 To kick off 2025 in style, we're thrilled to introduce our exclusive New Year offer on premium garments. Enjoy up to 30% off on trending styles, from casual wear to formal collections—perfect for refreshing your wardrobe!

Shop Now: www.amazon.in/dp/B0DXDFHP6J

Hurry! Offer valid until this week.

Thank you for being a valued customer. Wishing you a stylish and joyful year ahead!

Warm regards,
Noura
Amazon
+971 055 4620669
www.amazon.com

P.S. Don't miss our limited-edition New Year collection

Send

Voice Call 04m:20s

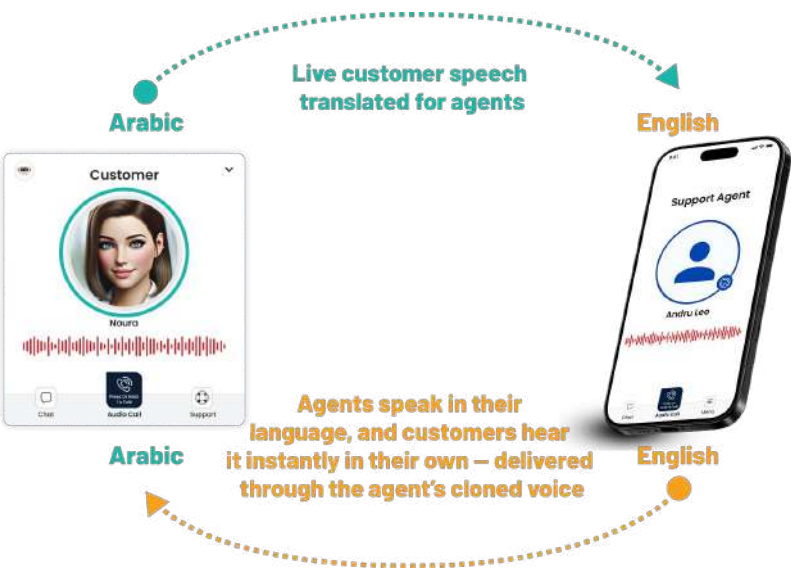
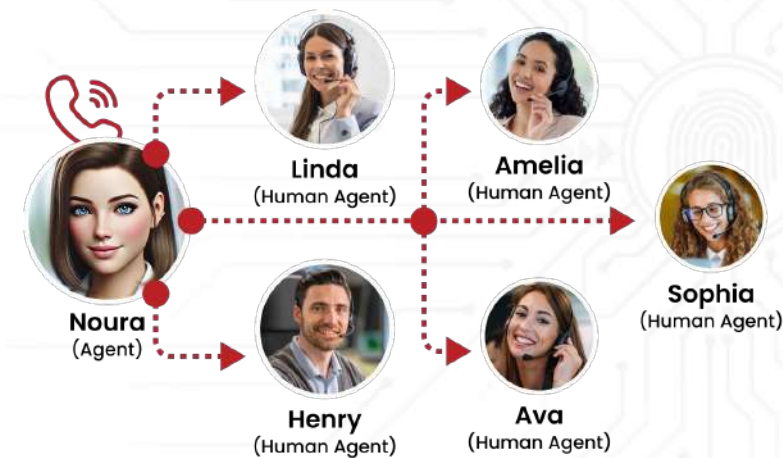


AI Phone Call

www.eyaana.com

Call Handover

Seamlessly transfers the call from the AI to a human agent when the conversation requires deeper assistance or a personal touch—ensuring a smooth and uninterrupted experience for the customer.



Live Translation on Call

Instantly translates the conversation in real time, allowing customers and agents (or AI) to communicate effortlessly even if they speak different languages. This breaks down language barriers and ensures a smooth, inclusive customer experience across regions.

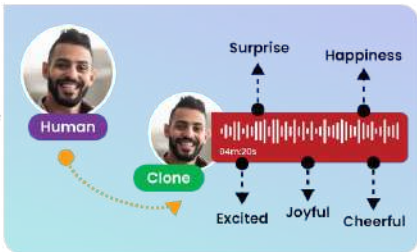
AI Voice Cloning



Agent speaks in their native language



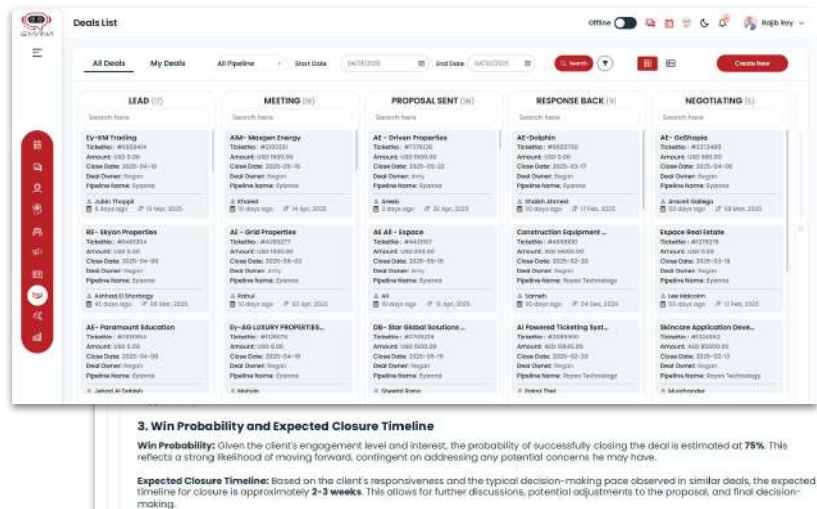
Agent records voice to be cloned



Cloned voice can dynamically express various emotions

AUTOMATION & PRODUCTIVITY

After successfully engaging leads through Eyaana's intelligent marketing and communication tools, the next critical step is to convert those leads into customers. Eyaana empowers your team to follow up, nurture, and close deals effortlessly using smart, automated workflows.

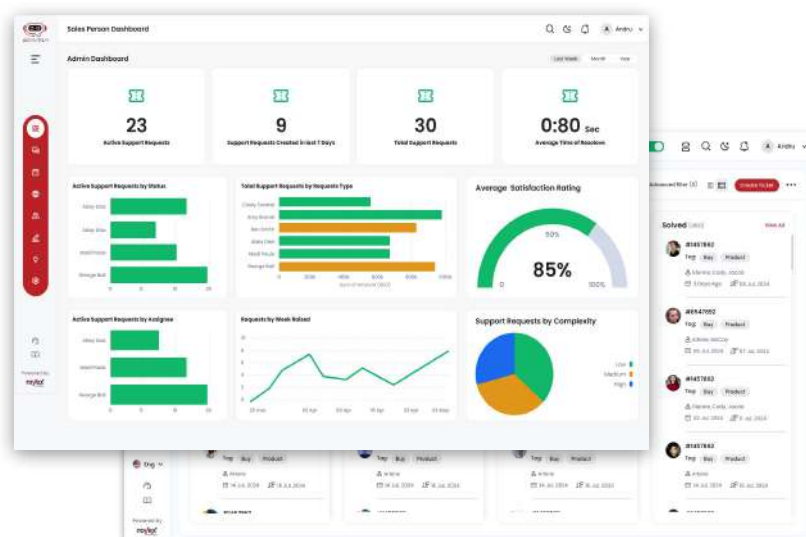


CRM & Action Plan

Unlike traditional CRMs, Eyaana's AI-powered CRM is built from the ground up with AI at its core, enabling smarter customer engagement, automated workflows, and real-time decision-making. Eyaana's Action Plan allows you to create structured, goal-oriented sequences for each lead or customer—defining exactly what needs to be done, by whom, and when.

Video & Audio Calling

Eyaana's Video and Audio Call feature is designed for delivering high-level, detailed customer support when chat isn't enough. Every call is fully recorded and transcribed for quality checks and training, ensuring accountability and continuous improvement. On top of that, Eyaana automatically generates meeting minutes summarizing key points and action items from the conversation, helping both customers and agents stay aligned and follow up effectively.

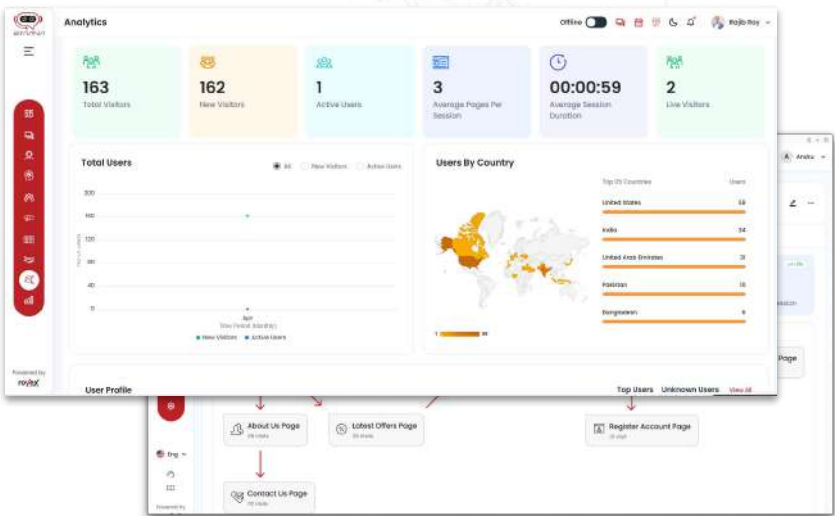


AI Powered HelpDesk & Ticketing

Eyaana's AI-Powered HelpDesk & Ticketing system revolutionizes customer support by intelligently managing, prioritizing, and resolving customer queries with minimal human intervention. It auto-generates tickets from chats, emails, and calls, assigns them to the right departments or agents, and suggests solutions based on past interactions and knowledge base entries.

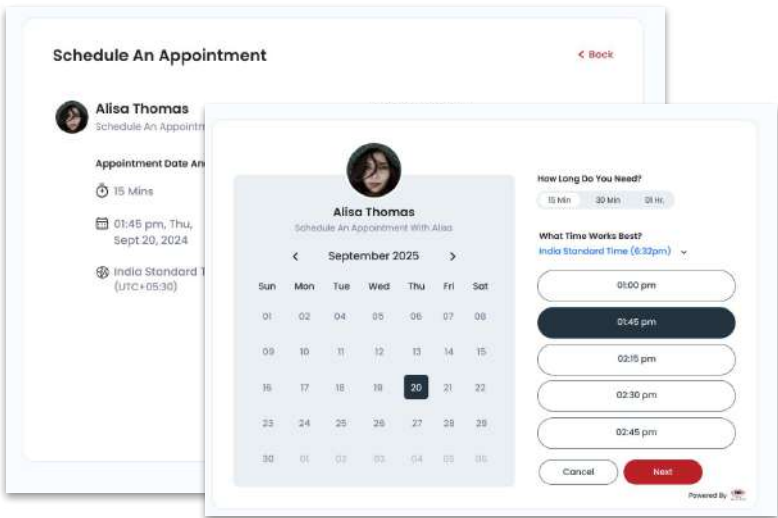
Web Traffic Analytics

Eyaana’s Web Traffic Analytics gives you deep, real-time insights into how visitors interact with your website. From tracking page views, bounce rates, and user journeys to identifying traffic sources, high-performing content, and conversion bottlenecks—Eyaana turns raw web data into actionable intelligence.



Appointment Booking

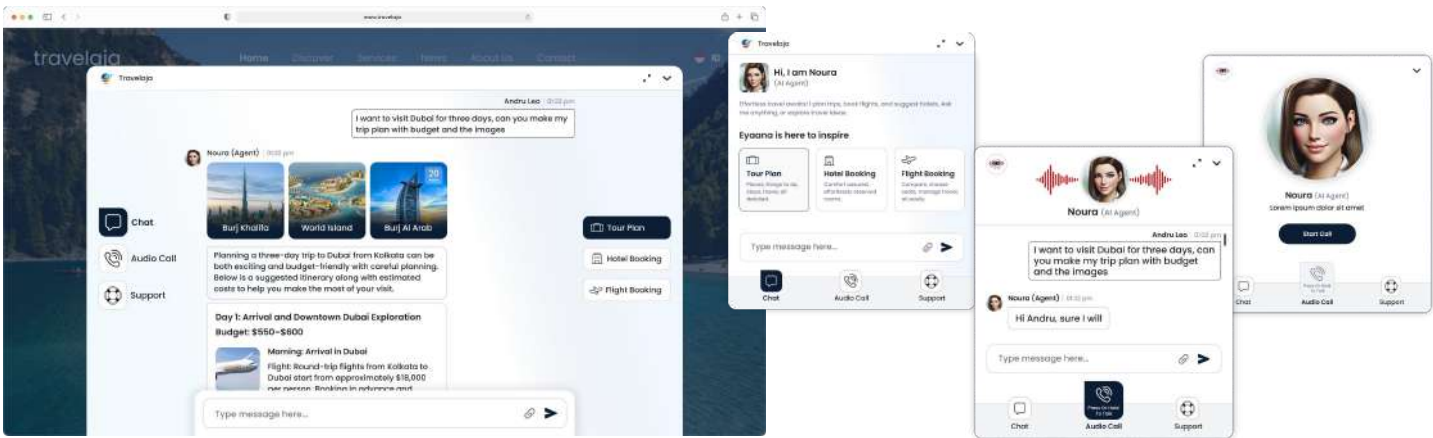
Appointment Booking feature makes scheduling seamless for both your team and your customers. The system intelligently manages availability, sends automated reminders, and eliminates scheduling conflicts. Most importantly, it syncs effortlessly with Google Calendar, ensuring all appointments are updated in real time across your team's schedules.



Advanced Chat Windows for the Customers

Eyaana’s Advanced Chat Window goes far beyond basic live chat—offering a complete, interactive support experience. Customers can not only chat but also **initiate audio calls** directly with support agents for faster, more personal assistance.

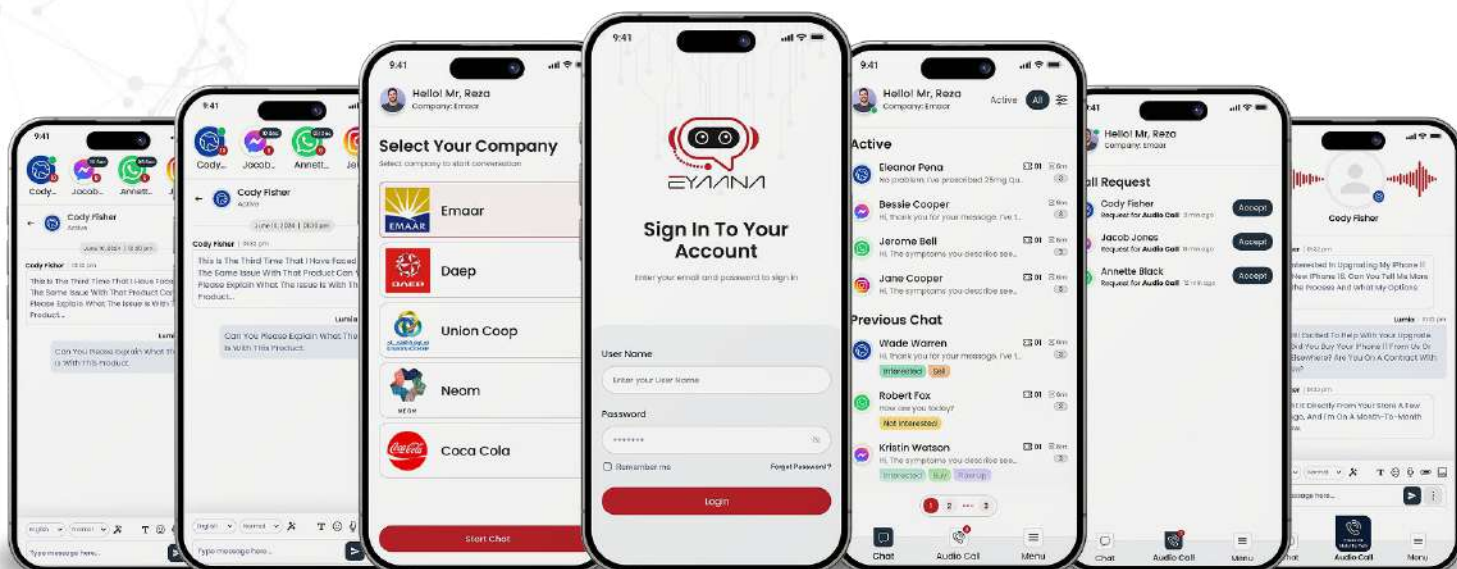
Logged-in users get tailored help for the products they've already purchased, ensuring context-aware service. What truly sets it apart is seamless third-party integration—enabling users to book hotels, purchase tickets, or complete transactions directly within the chat window.



Mobile App For Agents

www.eyaana.com

Eyaana's mobile app empowers agents to deliver seamless customer support anytime, anywhere—directly from their smartphones. Whether they're working remotely, traveling, or away from their desks, agents can stay connected and responsive without interruption.



Plug Into Any CRM, ERP, Booking Engine, Or External System – No Limits

HubSpot

salesforce

ZOHO

odoo

pipedrive

Kustomer

Microsoft
Dynamics 365

ORACLE®
NETSUITE

zendesk

freshworks

insightly

sugarcrm

SAP

stripe

PayPal

amadeus

Sabre®

TRAVELPORT

expedia group™
partner solutions

hotelbeds
Part of HBX Group

tbo.com
TRAVEL SIMPLIFIED

travelfusion

MYSTIFLY

TravelCarma
Technology that delivers Profit

OT:AMS®
online travel reservation and management system

eTravos™
CLOUD TRAVEL TECHNOLOGY

rezlive®
award winning global reservation system

travelpayouts
affiliate network

Hire Your Digital Workforce

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Agentic World

Recruit • **Deploy** • **Scale**


Central Logo: EYANNA






Agents:

- Raymond Hale**, Data Analyst
Expert In: Advanced Data Cleaning & Preprocessing, Predictive Analytics & Trend Forecasting
Capabilities: On-Demand and Scheduled Reporting, Campaign Performance Analysis
Knowledge Size: 350K Tokens
[View CV](#)
- Lina Chen**, Ecom Sales Agent
Expert In: Product Recommendations, Upselling & Cross-Selling
Capabilities: Recover abandoned carts with reminders, Handle live customer support queries 24/7
Knowledge Size: 300K Tokens
[View CV](#)
- Elena Hart**, Psychologists
Expert In: Mental Health Assessment, Therapeutic Communication
Capabilities: Offer stress management exercises, Intervene in crisis situations
Knowledge Size: 370K Tokens
[View CV](#)
- Arjun Patel**, IT Specialist
Expert In: Troubleshooting & Problem Solving, System Monitoring
Capabilities: Troubleshoot and resolve errors, Configure and optimize network settings
Knowledge Size: 330K Tokens
[View CV](#)


Reduce Your Human Workforce

By hiring Eyaana's AI agents, you can automate key tasks across support, sales, marketing, and more — reducing the need for a large human workforce. These specialized AI agents work 24/7, handle high volumes efficiently, and deliver consistent, expert-level performance, helping you cut costs while boosting productivity. These specialized agents never need breaks, don't get tired, and don't need sleep, working 24/7 for your business.


Agentic World

Agent Details




Elena Hart

Summary:
This AI agent is designed with dynamic problem-solving, it leverages advanced natural language processing and machine learning to understand and respond to complex queries. Tailored with a vast knowledge base, it aims to share insights, brainstorm ideas, and provide creative problem-solving. Its core functions include information synthesis, problem-solving, and predictive modeling. The agent specializes in user interaction.

Default Name: Quick Response (Deep Thinker)

My Voice



Knowledge Size: 100K Tokens

Capabilities:


- Code Editor
- Meeting Script
- Chat GPTing
- PDF Editor
- Audio CUE
- Meeting Script
- Chat GPTing
- PDF Editor

Created Date: 15 Jan, 2023


Last Updated: 23 Feb, 2023

Cost: \$5 / min


Expert In:




Automation of Tasks
A suite of Agent's AI capabilities designed to automate repetitive tasks.




Decision-Making
A suite of Agent's AI capabilities designed to automate decision-making.




Automation of Tools
A suite of Agent's AI capabilities designed to automate tool interaction.



Personalized Assistance
A suite of Agent's AI capabilities designed to provide personalized assistance.



Lead Qualification
A suite of Agent's AI capabilities designed to qualify leads.



Personalized Assistance
A suite of Agent's AI capabilities designed to provide personalized assistance.

Knowledge Hub Information:

Knowledge Hub

Knowledge Hub is a central repository for all the knowledge and information that the AI agent uses to interact with users. It is a dynamic and constantly evolving database that is updated with new information as the agent learns from its interactions.

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Hiring An Agent Is Quite Easy

Eyaana's digital agents are highly specialized—whether you need a data analyst, marketer, salesperson, or an IT expert, you can browse their CVs, review their skills, and interview them via text or call. Once hired for a recurring fee, your digital agent works for you 24/7.

The screenshot displays the Amazon Q Developer interface during an agent interview. On the left side, there is a video feed of a man with grey hair, glasses, and a beard, wearing a dark suit jacket over a light blue shirt. Below the video feed is an 'Audio Call' button. On the right side, there is a chat window titled 'Andra - Chat Window'. The chat history shows a message from 'Andra' asking for help with a customer support issue. Below this, a message from 'Amazon Q Developer' is partially visible, starting with 'Hi, I made a few summary regarding Product...'. At the bottom of the chat window is a text input field with the placeholder 'Type message here...' and a 'Send' button. The bottom of the interface features a 'Powered by myQ' logo and two buttons: 'Not Sure' and 'Select'.

We Love Our Clients

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bush & noble



دي تو دي
DAY TO DAY



Coca-Cola

THE
ABRAAJ
GROUP

SOBHA
REALTY



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ALJADEED REAL ESTATE

MILESTONE HOMES
REAL ESTATE

STYFECT
Curtains & Blinds
Make Your Home Brighter



NOBLE
HORIZON

TA
TYRON ASH
INTERNATIONAL REAL ESTATE



Springfield
Properties





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Call You Back Now!



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AI Agent
On Whatsapp



www.eyaana.com

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Compliant With:



HIPAA

